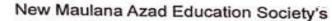
Pingli Road, Parbhani Tq. Dist.Parbhani - 431401

Ref.No.

Date:

# ANNUAL REPORT OF THE GRIEVANCE REDRESSAL





Pingli Road, Parbhani Tq. Dist.Parbhani - 431401

Ref.No.

### Date:

## ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2022-2023

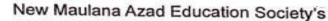
The first Grievance Redressal committee meeting for the Academic year 2022-2023 was held on 23.08.2023 at 10.30 am in Principal Chamber.

The Second Grievance Redressal Committee meeting for the Academic year 2022-2023 was held on 22.03.2022 at 10.30 am in Principal Chamber.

The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S. No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
I	20.08.2023	Fans not working	II year students	25.08.2023	Committee brought to the notice of the management that the fans which are not working were repaired and few were replaced by new one.
2	120 08 2023	White board visibility problem	I year students	25.08.2023	Committee brought to the notice of the management and makes it clearly visible.
3	21.03.2022	Canteen menu price Related	I year students		Committee discussed with the canteen committee to make the menu prices reasonable.





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### Date:

## ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2021-2022

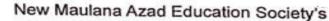
The first Grievance Redressal committee meeting for the Academic year 2021-2022 was held on 23.07.2022 at 10.30 AM in Principal Chamber.

The Second Grievance Redressal Committee meeting for the Academic year 2021-2022 was held on 24.08.2021 at 10.30 AM in Principal Chamber.

The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No	Issue Date	Issue	Complaint by	Action taken	Action Taken by the
				Date	committee
1		Wi-Fi Coverage			Approved for Increase the
	20.07.2022	Problem in college	II year students	25.07.2022	speed of Wi-Fi.
		campus			
					Committee brought to the
					notice of the Management
2	20 08 2021	Mobile Lost	I year students	26.08-2021	With the help of floor In
	20.06.2021	Widdle Lost	i year students	20.08-2021	charge Committee traced the
					CC footage and found the
					Mobile phone.





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### Date:

## ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2020-2021

The first Grievance Redressal committee meeting for the Academic year 2020-2021 was held on 23.09.2021at 10.30 am in Principal Chamber.

The Second Grievance Redressal Committee meeting for the Academic year 2020-2021 was held on 22.03.2020 at 10.30 am in Principal Chamber.

The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S. No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20.09.2021	Establish Uninterrupted Wi-Fi Facility In Student Rooms	II year students	25.09.2021	As per the request from the students provided the Wi-Fi facility in the Campus.
2	20.09.2021	Request to repair the student tables as they are completely damaged	I year students	25.09.2021	With rest to the Grievance received from students all the class room student benches were repaired.
3	21.03.2020	Request To Increase The Number Of Text Books In Library	I year students	26.03.2020	Further instructions have been given to the concerned committee members to look in the matter and give latest information available in the library. Based on the information it has been decided to increase the number of books in the library.





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### Date:

## ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2019-2020

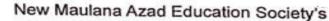
The first Grievance Redressal committee meeting for the Academic year 2019-2021 was held on 23-08-2020 at 10.30 am in Principal Chamber.

The Second Grievance Redressal Committee meeting for the Academic year 2019-2020 was held on 22-04-2019 at 10.30 am in Principal Chamber.

The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken	Action Taken by the
				Date	committee
1	20.08.2020	Water Filter Cooling Problem	II year students	25.08.2020	Committee brought to the notice of the management and water filter was repaired to effective cooling.
2	21.04.2019	Request to increase the number of text books in Library	I year students	25.04.2019	This grievance was brought to the notice of management through principal. The management provides the Number of text books in library.
3	21.04.2019	Request to monitor the quality of food in canteen	II year students	25.04.2019	This Grievance has been redressed with due concern. Given strict instructions to monitor the food quality regularly to canteen committee members





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## ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2018-2019

The first Grievance Redressal committee meeting for the Academic year 2018-2019 was held on 23.08.2019at 10.30 am in Principal Chamber.

The Second Grievance Redressal Committee meeting for the Academic year 2018-2019 was held on 22.02.2018 at 10.30 am in Principal Chamber.

The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20.08.2019	Library Timings Related	I year students	25.08.2019	Committee discussed with Library committee to instruct the librarian to make library timings flexible.
2		Request to supply continuous drinking water in Main block	I year students	26.02.2018	This grievance was brought to the notice of management through principal. The management provided a continuous water supply and appointed a supervisor for regular supervision.
3	1	Class Room Window Glass Repair	II year students	26.02.2018	Committee brought to the notice of management and repaired the window pane.

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Ref.No.

Date:

## Proof related to Mechanisms for submission of online/offline students' grievances

Ref.No.

Date:

### Mechanisms for submission of online/offline students' grievances

The Grievance Redressal Mechanism is constituted to be implemented in the institute to address the grievance related to students, women harassment, ragging, maintenance and other related issues. The grievance committee members investigate the cases through following mechanism:

- 1 An individual has to submit a grievance form
- 2 The submitted form is reported to the IQAC.
- 3 The IQAC then review the grievance and forward to Principal office or concerned Department/HOD.
- 4 The concerned section will then takes action and submit the report to the grievance committee for the closure of grievance within stipulated time.
- 5 The information about the action taken is communicated to the individual who has put up the grievance.



## College of Education (B.Ed.)

Pingli Road, Parbhani Tq. Dist.Parbhani - 431401

Ref.No. Date:

### **Faculty Grievance form**

Name of the Faculty(optional):	
Grievance Details:	

Signature



## College of Education (B.Ed.)

Pingli Road, Parbhani Tq. Dist.Parbhani - 431401

Ref.No.

Date:

### **Grievance Resolution form**

Recommendation of the committee:	
Action Taken:	
<u>Studer</u>	nt Grievance form
Name of the Student(optional):	

Name of the Student(optional):	
Grievance Details:	



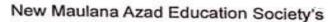
## College of Education (B.Ed.)

Pingli Road, Parbhani Tq. Dist.Parbhani - 431401

Ref.No. Date:

### **Grievance Resolution form**

Recommendation of the committee:	
Action Taken:	





Pingli Road, Parbhani Tq. Dist.Parbhani - 431401

Ref.No. Date:

Suggestion / complaint Box have been installed in all the department blocks in which the Students, drop their grievances and their suggestions for improving the Academics /Administration in the college.





## College of Education (B.Ed.)

Pingli Road, Parbhani Tq. Dist.Parbhani - 431401

### Ref.No.

### Date:

The Institution has a transparent mechanism for timely Redressal of student grievances including sexual harassment and ragging cases.

The students can register their grievances in online at

Name of Person :		
Category:	Student 💙	
Department :		
E-mail:		
Phone No :		
Grievance Summary		